

Commercial Team workplan for 2013-14

The Commercial Team is responsible for a wide range of functions which are covered briefly within the Service Plan. These are complaint driven work; inspections of higher risk premises, based upon their risk rating, government guidance and intelligence; protection of vulnerable groups; administering applications under varying pieces of legislation; protection of the wider public from the impacts of emergencies and disease outbreaks; protection of the employees of Torbay Council and the safe running of public attended events.

The key pieces of work being undertaken to help deliver this wide ranging agenda are

Food Hygiene Rating Scheme – this is the third year of this programme of work, which has been very positively received and has reduced the overall risks associated with food premises across Torbay.

Gas Safety in Commercial kitchens – these inspections are undertaken when premises are inspected under the Food Hygiene Rating Scheme above. A clear need has been established to continue this work. (See report in Appendix F)

No Cold Calling Homes – This piece of work is in its third year and has been very well received (see report in Appendix B). In addition to giving those within the scheme more confidence and reducing cold calling significantly, it may also help deter travellers who may enter Torbay looking for door step work.

Second Hand Car Sales – Second hand car sales is one of the most complained areas in the consumer world. This project builds on work from previous years to target these businesses/individuals who sell unroadworthy cars. In previous years the outcomes are that some businesses have shut and others they have improved. In recent years we have undertaken a number of successful prosecutions and issued several cautions.

Early Morning Restriction Orders (EMRO) – to administer the process of applying for an EMRO should a body be able to provide evidence for the need to consider one.

Gambling Premises – An inspection will be undertaken of a range of gambling premises, including some test purchasing to ascertain the level of compliance within the industry. Evidence suggests that the conditions applied nationally to some of these premises are not being adhered to.

Better Business Compliance Code Information pack – Written by trading standards for advice on things such as door step selling, underage sales. This builds on the support for businesses of Safer Workplace Better Business pack and extends this into a new area.